



FINALLY: ALL OF YOUR DRIVE SERVICE REQUIREMENTS DONE FOR YOU

The most comprehensive variable speed drive maintenance, service and life cycle care system to plug into your business

In Association With



DRIVE REPAIR



IMMEDIATE REPAIRS

All equipment requires maintenance or repair at some point. Whether dealing with an unexpected breakdown or replacing work parts at a scheduled maintenance interval, Cougar Pumps provide all levels of repair for VSD equipment- from minor repair to full overhaul. Depending on the nature of repair and the size of your equipment, we offer on-site repair and workshop repair services.

What does this include?

Cougar Pumps offer fast, reliable on-site repair services at your facility. This enables you to minimise downtime by getting your out-of-service equipment up and running as quickly as possible.

How does it work?

A qualified Cougar Pumps engineer brings a fully equipped service vehicle with the right tools and original spare parts to your facility. The service engineer assesses the situation and repairs equipment on-site. If required, your equipment may be brought to one of our service centres for workshop repair.

Why it makes sense...

Conducting on-site repairs at your facility provides a timely, cost-effective way to resolve problems associated with unexpected failures. Plus all repairs are backed by a 1 year Cougar warranty.

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RENTAL SERVICES



EXPERT ASSISTANCE FOR EMERGENCY BREAKDOWNS

Buying auxiliary equipment for short-term projects can strain your budget by tying up critical capital. When you add the associated costs for maintenance, parts and service, storage and administration to your capital expenditure, this can add a further strain on budgets.

What does this include?

Our rental and on-site services give you fast access to our broad range of well-maintained, market leading ABB Drives and application engineering expertise. You get solid engineering advice and rental equipment for emergency, temporary bypass or semi-permanent application within hours. Services include round the clock access to over 1500 ABB Drives up to 2MW power rating ensuring a first time fix for any drive failure. Our engineers can deliver and install a suitable temporary drive, in weather proof enclosures to your site anywhere in UK within hours.

How does it work?

Right from the start, our expert engineers help solve tough challenges. We can help you select the correct drive to match your application. Then rent our equipment with the option to buy, or use our rental fleet as consignment stock or for 24/7 contingency planning. Plus you can take advantage of on-site management services that are second to none.

Why it makes sense...

By renting equipment and using our on-site services, you can drastically cut lead times and get the exact equipment and services you need, when you need it. Quality is high and costs are low. Plus, you have the opportunity to test new methods and solutions without any obligation to buy.

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COUGAR PUMPS DRIVECARE SERVICE

YOUR PICK & MIX OPTIONS



Design & Consultancy

Get comprehensive engineering consultancy services, including feasibility studies and design services for new installations or remodeling, expanding existing ones.



Repair & Maintenance

Gain valuable uptime through a broad range of repair and maintenance services conducted either on-site and/or at our workshop.



Installation & Commissioning

Take advantage of our broad installation and commissioning services- from project management and supervision of installation through to start-up and commissioning.



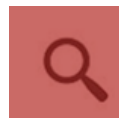
Monitoring & Supervision

Save time and money through efficient management of individual installations or your entire plant. We provide basic alarm distribution as well as optimisation and performance benchmarking services.



Maintenance Contracts

Use a cost-effective service level agreement to enhance operational reliability through preventative maintenance of your equipment and various warranty options.



Inspection & Auditing

Minimise downtime and maximise profitability with regular inspections by our qualified service engineers. Services also include audits for energy efficiency, equipment condition and reliability



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COUGAR PUMPS DRIVECARE SERVICE

YOUR PICK & MIX OPTIONS



24/7 Engineer Support

Contact our qualified drive engineers for advice day or night.



Immediate Engineer Callout

Emergency call out facility means that you can request an engineer to your site anytime, anywhere in UK.



Plant Operation & Maintenance

Focus on your core business and entrust us with plant operation and maintenance. Our experts provide broad services from effective troubleshooting and root cause analysis to partial or full turnkey responsibility.



Asset Refurbishments

Protect the value of your ageing assets and minimise capital expenditures. Upgrade a single piece of equipment or renovate your entire plant by conducting an on-site audit and designing anew.



Parts & Logistics

Enjoy the peace of mind that comes with knowing the equipment and spares you need are always on hand and readily available- whether for regularly scheduled maintenance or emergency callouts.



Training & Technical Support

Make sure your equipment operators and service staff have the knowledge and skills to optimise equipment and plant performance. Let our engineers provide the training and technical support you need.

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Financial Solutions

We can offer bespoke solutions to suit your budget.



INSTALLATION & COMMISSIONING



BEST USE OF AVAILABLE RESOURCES

Installation and commissioning of motor driven systems and the facilities they operate require engineering expertise and specialist advice. This can be overwhelming when both the resources and capabilities to conduct these services are limited. There are however, services available that reduce your overhead, minimise risk and ensure your facilities are ready for use.

What does this include?

Cougar pumps provide comprehensive installation and commissioning services at municipal and industrial facilities for types and sizes of Variable Speed Drives. We ensure that installations are correct to manufacturers recommendations and legislative requirements. This eliminates the need for in-house installation and project management services.

How does it work?

Certified engineers with the required expertise provide complete process engineering services. We provide project management, installation and commissioning services for your start up, training and maintenance. We bring our vast technical expertise of Drive and Motor installations around UK to your facility. This not only includes knowledge of ABB equipment but that of other manufacturers as well.

Why it makes sense...

Our broad installation and commissioning services enable you to simplify administration, get your site operating quickly and reduce costs. Your system is perfectly matched to your requirements and fine-tuned to provide maximum system availability and productivity right from the start.

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BESPOKE MAINTENANCE CONTRACTS



MAINTENANCE CONTRACTS

With resources tight and cost-cutting measures in place across the board, companies are looking for smart ways to prevent expensive repairs and emergency callouts. By controlling maintenance costs, you can ensure maximum equipment time.

What is it?

A maintenance contract is a cost-effective service agreement from Cougar Pumps, tailored to meet your specific requirements and budget. It is ideal for customers who want to devote key resources to their core business yet enjoy fixed maintenance costs, reduced risk for unplanned failures and full compliance with environmental, health and safety requirements. Equipment remains in good working condition with the lowest possible maintenance costs..

How does it work?

Based on extensive knowledge of UK industries, our highly qualified specialists document equipment status in a comprehensive report. We then customise a maintenance contract that specifies a pre-defined number of annual visits in fully equipped vehicles. With our broad competence, we can take care of your entire system, including soft starts, motors, UPS systems and control panels. Should a failure occur, we can look for the root cause and remedy the problem.

Why it makes sense...

Tailoring a maintenance contract to your specific requirements is a good way to save money. Savings, in fact, generally amount to considerably more than the cost of the annual contract.

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It's simple. Choose a level of service that covers your needs.



Bronze

Unlimited direct telephone support from our qualified drive exert engineers any time day or night 365 days a year. Immediate engineer to site response 'Guaranteed within 24 hours'

Price on application



Silver

Bronze + two annual maintenance visits from our engineers to give your 8 most critical drives an annual service as per the manufacturer's recommendations. Preferential Engineer Rates. Engineer to site response guaranteed within 12 hours.

Price on application



Gold

Bronze + Maintenance schedule is created to supply to match your exact needs. 4 service engineers assigned to your contract. Unlimited maintenance days, unlimited emergency call out. All site installed base covered, immediate engineer to site response.

Price on application



Platinum

Drive and motor lease contracts, no initial large capital outlay to purchase new equipment. Fixed lease prices for up to 3 years. Installation and commissioning of equipment by Cougar Pumps controls. No maintenance or upkeep costs. Asset managed by Cougar with regular servicing on site by our fully qualified service engineers. 24/7 service call out on all equipment in the unlikely event of equipment failure. New equipment can be installed every 3 years. Easy, simple contracts designed to suit your individual requirements.

Price on application

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WHY WORK WITH US

PROFESSIONALISM

We uphold a high standard of customer care, with highly trained and passionate employees- with the ethos to provide a first class service to every Cougar Customer.



QUALITY

Cougar is a long established company with a wealth of technical ability from our sales office right through to our external engineers. Whatever department you may deal with, quality is always a priority (ISO 9001 being one of many accreditations).



SAFETY

We ensure safety is paramount at each stage of our work. We have a fully documented Health & Safety system and are SSIP accredited (Safety Systems in Procurement).



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